



**NOTICE OF PUBLIC MEETING**  
Pursuant to Iowa Code 21.4  
Department of Administrative Services  
**TECHNOLOGY CUSTOMER COUNCIL**  
Wednesday, November 12, 2003  
1:00pm – 3:00pm  
Hoover Level B, Conference Room 2

**1. Review and approve minutes**

Steve Mosen

**2. Review and approve bylaws**

Steve Mosen

**3. Update on PKI survey**

Steve Mosen

**4. Update on Mainframe survey**

Steve Mosen

**5. Mainframe Utilities**

Nadir Mehta

**6. Update Business Continuity Plans/ Disaster Recovery**

Lorrie Tritch

**7. Review the roles and responsibilities of ITE and Technology  
Customer Council**

Nadir Mehta and Steve Mosen

**8. Discuss federal over-recovery**

Mollie Anderson and John Gillispie

**9. Other discussion**

Steve Mosen